



Republic of the Philippines  
Department of Education  
Region X  
**DIVISION OF MISAMIS ORIENTAL**  
Cagayan de Oro City  
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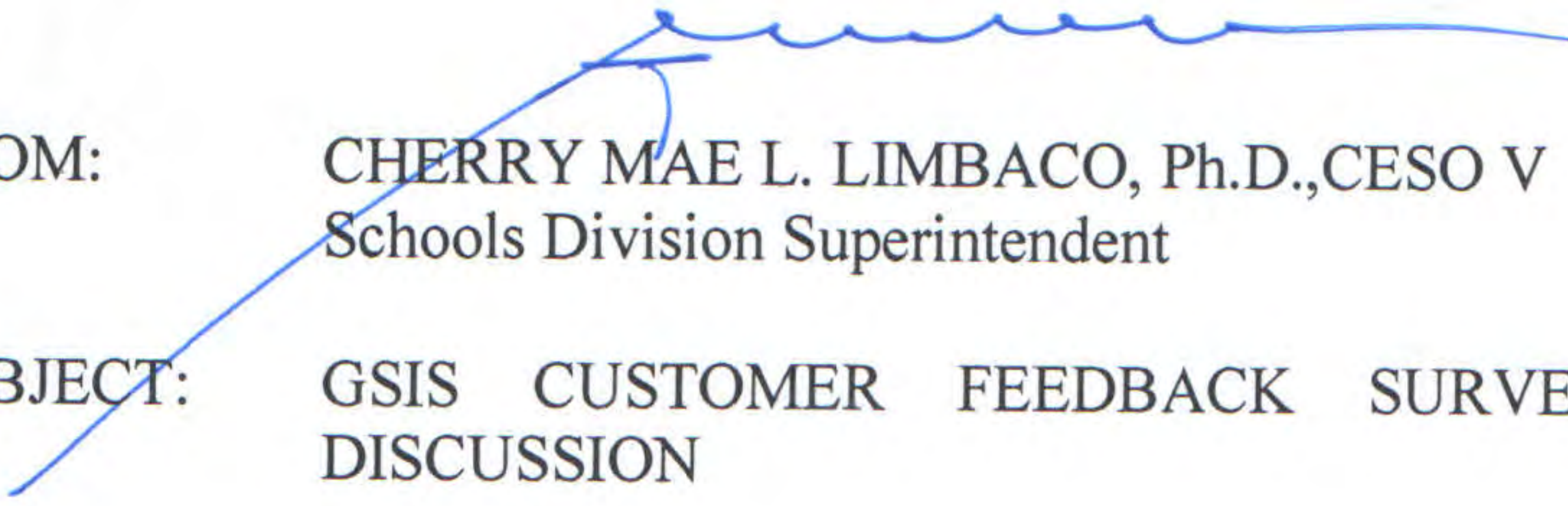


**DIVISION MEMORANDUM**  
No: 225, s.2015

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FOR:

ANTONIETA J. TOLENTINO	- Cogon ES, Balingasag North District
LOIDA P. BOYLES	- Kalacapan ES, Initao District
GRACIA CIELO O. BALABAG	- Jasaan CS, Jasaan District
MARICHU A. MAGLENTE	- Tabok ES, Lagonglong District
ANNIE C. LAGUMBAY	- Balacanas ES, Villanueva District
ERWIN L. MINOZA	- ALS Mobile Teacher Lagonglong District

FROM:  CHERRY MAE L. LIMBACO, Ph.D., CESO V  
Schools Division Superintendent

SUBJECT: GSIS CUSTOMER FEEDBACK SURVEY (CFS) AND FOCUS GROUP DISCUSSION

DATE: 28 July 2015

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You are hereby directed to participate in the Customer Feedback Survey (CFS) and Focus Group Discussion (FGD) which will be conducted by the GSIS on August 11, 2015 at 2:00 o'clock in the afternoon at Country Village Hotel (CFS).

The activity is in line with GSIS commitment to be more transparent, consultative and member-focused by gathering feedbacks from members to evaluate and further improve its benefits and services.

For compliance.

/dpu\_elg



*Edwin*

July 24, 2015

**MS. CHERRY MAE L. LIMBACO**  
Division Superintendent  
Department of Education- Division of Misamis Oriental  
Velez St. Cagayan de Oro City

Attention: Mr. Edwin L. Gamorot ( AAO)

Dear Superintendent Limbaco:

The present GSIS leadership has committed to be more transparent, consultative and member-focused. As a step in this direction, we have implemented various reforms to make our service more responsive to our stakeholders.

In an effort to evaluate and further improve our benefits and services, we are gathering feedbacks from our members and pensioners. **In line with this, we would like to request you to allow the employees in the attached list to participate in a Customer Feedback Survey (CFS) and Focus Group Discussions (FGD).** These employees make up the representative sample of the population of our respondents. They were selected based on their years of service, gender and employer-agency. Thus, in order to protect the integrity of our study, we earnestly request that your office send the individuals we have identified in the list to be our respondents. **Their views and comments will help us improve our programs and serve you better.**

The schedule and venue of the activities are indicated in the attached sheet. Refreshments will be provided. Participants and respondents are assured that all information to be gathered in the activities will be kept strictly confidential.

Should you have questions regarding our request, you may reach us at 088 8585801.

Thank you.

Sincerely yours,

  
**MA. CECILIA G. VEGA**  
Branch Manager



# GSIS Government Service Insurance System

CAGAYAN DE ORO BRANCH OFFICE

Calamansi Drive, Carmen, Cagayan de Oro City 9000 Misamis Oriental

DEP.ED. DIVISION OF MISAMIS ORIENTAL

GSIS FOCUS GROUP DISCUSSION & CUSTOMER FEEDBACK SURVEY			
Name of Participants	Schedule of Participation		Venue
	Date	Time	
TOLENTINO, ANTONIETA J.	August 11, 2015	2:00 PM	Country Village Hotel, Cagayan de Oro City (CFS)
BOYLES, LOIDA P.	August 11, 2015	2:00 PM	Country Village Hotel, Cagayan de Oro City (CFS)
BALABAG, GRACIA CIELO O.	August 11, 2015	2:00 PM	Country Village Hotel, Cagayan de Oro City (CFS)
MAGLENTE, MARICHU A.	August 11, 2015	2:00 PM	Country Village Hotel, Cagayan de Oro City (CFS)
LAGUMBAY, ANNIE C.	August 11, 2015	2:00 PM	Country Village Hotel, Cagayan de Oro City (CFS)
MIÑOZA, ERWIN L.	August 11, 2015	2:00 PM	Country Village Hotel, Cagayan de Oro City (CFS)